

Case

Studies

Pre-Conference Day: 28 July 2008 • Conference: 29 & 30 July 2008 • Public Sector Day: 31 July 2008 • Venue: Sydney Harbour Marriott

Leading speakers include:



Kevin Knight. Convenor, ISO TMB WG on Risk lanagement





Michael Hamar. Chief Risk Officer, NΔR



Interactive

Round Tables

Mike O'Loughlin. GM Risk Assessmen & Audit CSIRO

Phil O'Toole Director Risk Management & Consulting, Services, Internal Audit Bureau, NSW

Panel

Discussions



...and more!

Plus:

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Compliance Institute



Paul Muir, Executive Manager Risk & Compliance, Commercial Insurance, Suncorp

EXAMINE the long term value add of risk management and

ASSESS the challenges faced by risk managers in global

ESTABLISH a risk profile and align to business objectives

INTEGRATE risk management into organisational culture

EVALUATE accountability for risk, governance and compliance

FIND OUT the implications of the new ISO 31000:2009 standards

Robert Oldfield, Group Risk Officer, Group Risk Management - Group Risk & Compliance, QBE



Sean Sweeny, Compliance Officer Pharma Australasia, GlaxoSmithKline

Consultant, Plum Concents

Ted Dahms, Governance & Risk Management



Accelerated

Networking





financial markets

Richard Dovison, Risk Manager, Toyota Motor Corporation Australia

Benefit from the opportunity to:

the impact on organisational bottom line results



NEW FOR 2008! SEPARATELY BOOKABLE

Pre-conference Masterclass

A practical guide to developing and implementing an effective Risk **Management Framework** 28 July 2008

Risk Management Strategies for the Public Sector 31 July 2008



Australasian Compliance Institute



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RiskManagementConference

Leveraging, driving and implementing risk management to protect your organisation

Dear Risk Professional,

It is my pleasure to invite you to *Risk Management Magazine's* 5th Annual Risk Management Conference

As the premier event for risk professionals, the 5th Annual Risk Management Conference will bring together key risk practitioners in a strategic senior level conference that will provide delegates with practical information on key risk management issues to ensure their organisation is at the forefront of industry developments.

Against a backdrop of tighter regulation, global financial markets turmoil, climate change debate and company collapses, effective risk management is vital. Now more than ever, organisations need to define their risk profile, implement strategies to anticipate threats and understand the link between risk, compliance and governance.

By attending this event you will hear case studies from across both industry and government on topics including effective risk integration and implementation, strategies and techniques to measure and monitor risk, implications of the new ISO 31000:2009 standard and perspectives on managing risk in unstable global financial markets.

You will benefit from four interactive days including a Pre-Conference Masterclass and Post Conference Forum on Managing Risk in the Public Sector. Take advantage of panel sessions, accelerated networking and roundtable discussion groups and tailor a program that will provide you and your organisation with the tools and techniques that will assist you in your organisation. An unrivalled line up of speakers has been gathered from organisations including **Caltex, Suncorp, Brisbane City Council, NAB, Centrelink, GlaxoSmithKline, CSIRO, Toyota Motor Corporation Australia** and many more.

As the premier event for risk professionals I encourage you to book your place today and we look forward to seeing you at the Conference in July.

Yours sincerely

Craig Donaldson Associate Publisher Risk Management Magazine

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Pre Conference Masterclass Monday 28 July 2008

A Practical Guide to Developing and Implementing an Effective Risk Management Framework

Workshop background:

In a changing and uncertain word it is imperative that organisations have in place an effective and sustainable risk framework. Risk management can only be effectively managed if an organisational risk profile has been established and communicated throughout the organisation. Developing the risk framework is an effective decision making tool that assists in the selection of cost effective strategies using a systematic process. This practical workshop will provide the strategies and tools to enable your organisation to implement a risk management framework for your organisation.

Topics to be covered include:

Laying the foundations

- Using standards and building on existing principles and guidelines
- Setting the context
- Gaining senior management support
- Allocating resources
- Defining roles and responsibilities
- Reporting and monitoring

Setting up the framework

- Building the risk processes
- Gaining stakeholder buy-in
- Training stakeholders and management to implement the framework
- Avoiding the traps
- Risk control and compliance

About the workshop leader:

Sid Levett, Principal, Objective Risk Advisory Services



Sid specialises in providing advice on Enterprise-Wide Risk Management and Business Continuity Planning. He was formerly **General Manager - Risk at Amcor Limited** with responsibility for global risk management and insurance including a captive insurance company.







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RiskManagementConference

Day One Tuesday 29 July 2008

Conference registration 8:30

- 9:00 **Opening remarks from the Chair**
- 9.10 Evaluating the implications of the new ISO 31000:2009 risk management standard
 - Outlining the objectives of the new ISO risk management standard ISO 31000: 2009
 - · How will the new standard aid in better defining risk
 - · Understanding how the new standard will link effective ERM and organisational objectives
 - · Assessing how the new standard will move risk management in a new direction
 - · How should organisations design and implement relevant, selfsustaining and value adding risk management?

Kevin Knight, Convenor, ISO TMB WG on Risk Management

9.40 How to bring your ERM framework into line with ISO31000:2009 - a practical quide

- · Taking stock of your existing framework and practices
- Evaluation Risk Management Maturity
- · Developing the 'cunning plan'
- · Driving forward improvements through performance management

· Using governance reporting to stimulate improvements Grant Purdy, Chair, Standards Australia and Standards New Zealand Risk Management Committee,

Nominated Expert, ISO Working Group on Risk Management

10.20 Morning tea

10.50 Evaluating the challenges faced by risk managers in global financial markets · Outlining the challenges faced by Chief Risk Officers by the Panel Discussion

- credit crunch
- · How has this impacted Australian financial markets
- Evaluating the impact global financial markets have had on organisational risk
- How have organisations met the challenges in re-addressing risk as a key business strategy to ensure that exposure to risk is effectively managed?
 - Michael Hamar, Chief Risk Officer, NAB

Achieving an integrated risk framework by understanding 11.30 the link between, risk compliance and governance

- Demystifying corporate governance by examining the underlying processes
- Using these concepts to integrate risk management throughout your organisation
- · Developing knowledge-based risk registers aligned to your organisation's objectives
- · Examining the concepts of responsibility, accountability and assurance and their interaction in the governance process
- Blending these concepts into a control assurance plan for implementing sound, cost effective corporate governance Ted Dahms, Governance and Risk Management Consultant, **Plum Concepts**

12.10 Evaluating accountability for risk, governance and compliance in organisational frameworks

- · Proactively managing risk in an organisation
- Assessing the roles and interrelationship between risk, governance and compliance
- · Challenges of integrating risk management and internal audit continued over

 Outlining the framework necessary for an organisation to manage Discussion risk effectively Risk based versus risk assessment – what is the formula for success? Kevin Knight, Convenor, ISO TMB WG on Risk Management Phil O'Toole, Director Risk Management & Consulting, Services, Panel | Internal Audit Bureau, NSW Ted Dahms, Governance and Risk Management Consultant, **Plum Concepts**

12.50 Lunch

Panel Discussion

2.00 Practical keys for success in establishing a risk profile and aligning business objectives

- The link between risk and corporate governance
- Importance of aligning risk management with business objectives · Managing the cultural tension between compliance risk and
- financial reward
- Identifying and improving the risk profile
- Sean Sweeny, Compliance Officer Pharma Australasia, GlaxoSmithKline

2.40 Integrating risk management into organisational culture and overcoming the challenges

- · First things first: gaining support for a new structure
- · Project management and necessary steps in the integration process
- The importance of monitoring and implementing tools to monitor and report on the integration process
- · Ensuring that changes are made to the organisation risk strategy from monitoring processes

Paul Muir, Executive Manager Risk & Compliance, Commercial Insurance, Suncorp

Mike O'Loughlin, GM Risk Assessment & Audit, CSIRO Sean Sweeny, Compliance Officer - Pharma Australasia, GlaxoSmithKline Mark Martinelli, Director, Protiviti

3.20 Afternoon tea

Assessing the role of internal audit and the interaction 3.40 with organisational risk management

- · Assessing the relationship of senior management risk management and audit
- · Evaluating internal auditors and their relationship to boards and senior management
- Preventing errors before an audit
- · Utilising KPI's as an effective risk management tool
- · Evaluating the relationship between risk and audit
- Mike O'Loughlin, GM Risk Assessment & Audit, CSIRO
- Practical tools for implementing the new 31000: 4.20 2009 standard les Kevin Knight, Convenor, ISO TMB WG on Risk Management Interactive Round Tabl Keys to developing a risk culture in your organisation Paul Muir, Executive Manager Risk & Compliance, Suncorp Issues in relation to opportunity-based risk management Mike O'Loughlin, GM Risk Assessment & Audit, CSIRO **Business Continuity - Pandemic Simulation** Constantin Busu, Practice Principal, HP Business Continuity and **Recovery Services** Ken Fox, Senior Business Continuity Consultant, HP Business **Continuity and Recovery Services**
- 5.30 **Close of day one**

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Leveraging, driving and implementing risk management to pr

Day Two Wednesday 30 July 2008

Opening remarks from the Chair 9.00

9.10 **Convergence of Risk and Compliance**

Exploring the observations on the growing trend to merge the Risk and Compliance functions within the business and what this can mean for the ever changing career of the Risk and Compliance Professional.

Martin Tolar, Chief Executive Officer, Australasian Compliance Institute

9.50 Developing a risk management framework to manage climate change

- · The role of priority setting and allocating resources
- · Building on existing risk management frameworks
- · The role of risk assessments and stakeholder analysis Adam Kirkman, Director, Protiviti

10.30 Morning tea

Case Study

- Effectively managing risk utilising just-in-time 10.50 manufacturing
 - Outlining the approach to risk management at Toyota
 - Defining the just-in-time approach implemented
 - Incorporating this methodology into company culture
 - Implementing measuring and monitoring techniques
 - · Evaluating how this approach has ensured a best practice approach to risk management Richard Dovison, Risk Manager, Toyota Motor Corporation Australia

11.30 Implementing effective risk measurement and monitoring systems

- · Creating an organisational framework to mitigate risk
- Understanding the cost of risk to the organisation
- · Compiling and analysing risk data from across all areas of the business
- · Ensuring day to day monitoring
- · Assessing data against the risk profile of the business
- Panel Discussion Peter Wilkinson, Group Manager, Operational Excellence and Risk, **Caltex Australia**

Richard Dovison, Risk Manager, Toyota Motor Corporation Australia Robert Oldfield, Group Risk Officer, Group Risk Management - Group Risk & Compliance, **OBE Australia**



Major Sponsors:



1.00 Lunch

2.00 Evaluating the long term value add of risk management and the impact on organisational bottom line results

- Outlining the key performance indicators for a successful risk strategy
- · Evaluating where risk management needs to be positioned in an organisation
- Overcoming the challenges of embedding risk into organisational culture
- · Risk management: long term value add to the organisation versus short term outcomes
- The challenges facing the successful implementation and integration of risk

• Outlining the future directions for risk management: where to from here? Grant Whitehorn, President, Risk Management Institute of Australia, RMIA

2.40 What the business should understand before deciding on a provider

This session will discuss JP Morgan's approach and methodology in building the organisation's robust business continuity plan. Presenting an overall session for Risk and COO/ Business Managers,

- Study Case : topics include:
 - Continuation of business vs recovery
 - · A random gamble of "if it happens" vs a calculated risk of "when it happens"
 - · Recovery cost vs risk P&L premonition
 - Operation cost declination

Shawn Brown, Regional Business Resiliency Manager, **JPMorgan Chase Bank**

3.30 Afternoon tea

Assessing the role of Organisational Resilience in 3.50 supporting organisational risk management

- · How is the environment changing and how is this impacting organisations and risk management methodology?
- What is Organisational Resilience and how does it integrate risk. security, emergency, business continuity and human resource management?
- · How does Organisational Resilience support Enterprise Risk Management?
- · Exploring Nassim Taleb's theory of the "Black Swan" the impact of the highly improbable and its affect on risk management
- Evaluating tools to assess and enhance Organisational Resilience

Robert Oldfield, Group Risk Officer, Group Risk Management - Group Risk & Compliance, QBE

Effectively utilising business continuity to support risk 4.30 management

- Outlining the relationship between different standards
- Understanding the common thread between frameworks
- Setting business continuity benchmarking standards
- Achieving support from management and establishing a supportive culture
- Utilising risk management research to assist business continuity management

Understanding the links between business continuity and risk Mandy Freestone, Director - National Business Continuity Management Team, Deloittte, and Queensland State Representative, **Business Continuity Institute Australia**

Close of conference 5.10

otect your organisation



Day Three Thursday 31 July 2008

Risk Management for the Public Sector

8.30 **Conference registration**

9.00 **Opening remarks from the Chair**

Ted Dahms, Governance and Risk Consultant, Plum Concepts

9.10 Evaluating the impact of the new ISO 31000 standard and differences from the current AS/ NZ4360:2004

- · Outlining the importance of the new ISO 31000 standard
- How does this standard differ from the current AS/NZ 4360:2004?
- Assessing implementation challenges
- Understanding the timeframe for implementation
- · Evaluating the impact of the new standard on the public sector and how best an the public sector utilise this standard

Grant Whitehorn, President, Risk Management Institute of Australia, RMIA

9.50 Implementation challenges of the new 31000:2009 standard

- A Session This interactive question and answer session facilitated by the Chair will enable delegates to discuss and debate the implementation challenges faced in regards to the new standard. Have your guestions ready and ensure that you come away armed with the information 0 8 0 you need in order to ensure your organisation is equipped to meet the challenges.
- 10.20 Morning tea

Case Study

10.50 Effectively integrating OHS and risk utilising a risk based approach to provide the framework Outlining how the risk based approach was utilised to implement **Case Study**

- the program
- · Defining the differences between risk management and hazard management
- · Implementing sound monitoring and control processes
- · How has this approach assisted in developing a robust health and safety systems within the department

Peter Brass, General Manager, Risk Management & Audit, Primary Industries and Resources, South Australia

11.30 Centrelink: Implementing an effective policy and risk framework for success

- Providing a sound framework as the glue for success including an effective policy, business continuity plan, community emergency response plan and sound governance principles
- · Implementing an account manager structure to facilitate risk management
- Outlining the role of the account managers including support of divisions and branches in all aspects of risk management including project risk management and facilitating workshops to develop risk plans and treatment strategies
- The role of the independent Chair of Centrelink's Audit Committee in reviewing and acknowledging Centrelink's risk management process as better practice within the Australian Public Service Simone Cowley, Business Manager, Planning & Risk Management, Centrelink

Winner of the 2007 ComCover Award for Excellence in Enterprise-Wide Risk Management

12.10 Overcoming the challenges of implementing and integrating risk management in the public sector

- Ensuring risk management as a component of organisational strategy
- The role of good governance in establishing an accountable framework
- · Linking project risk management with strategic risk management
- Developing government wide standards in relation to risk
- Culture change as the key to successful risk management • implementation

Simone Cowley, Business Manager, Planning & Risk Management, Centrelink

Winners of 2007 ComCover Award for Excellence in Risk Management Michael Byrne, Manager, Corporate Risk Management, **Brisbane City Council** Harry Rosenthal, Senior Manager, Risk Management Unit, **University of NSW**

12.50 Lunch

Panel Discussion

Practical Workshop 00.8	Using climate change to promote a risk management framework in public sector organisations Risk management can only be effectively managed in an organisation when the risks have been identified and understood and when a risk management plan is in place. Using climate change as the issue this interactive afternoon session will provide you with the tools and techniques for developing a risk framework in your organisation. Topics to be discussed: • Framing the climate change issue in your organisation • Using a risk management framework to address climate change • Developing a strategy for organisation risk management • Review and monitoring as key elements of the risk framework Harry Rosenthal, Senior Manager, Risk Management Unit, University of NSW Includes 3.30pm afternoon tea break
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4.30 **Close of conference**

Who should attend the 5th Annual Risk **Management Conference 2008?**

Chief Risk Officers Risk Managers Group Risk Officers Finance and Risk Managers **Compliance Managers** Systems Risk Managers **Operational Risk Managers Risk and Assurance Professionals Chief Financial Officers** Auditors and Internal Auditors **Risk Consultants Business Continuity Managers Company Secretaries**

Information Security Officers

Priority registration form 5th Annual Risk Management Conference

• Pre-Conference Masterclass: 28 July 08

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3rd Delegate FREE!

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