



Affinity Client Portal

Collaborate remotely and get a competitive edge

Increase your efficiency with remote collaboration and give your clients premium service with confidence and security.



Collaborate remotely & more efficiently

Reduce the number of interactions and enquiries you receive by giving your clients access to the information they need, when they need it, from both web and mobile devices. Clients always have access to their fee and cost history and can easily download PDF invoices.



Enhance your reputation

Stand out from your competition, make your firm easy to do business with and get more referrals by providing premium service to your clients, 24/7. Client Portal can be configured with your own logo and branding, raising the profile of your practice.



Manage matters more efficiently

With a summary dashboard of all their matters, clients can drill down to view relevant details and see live updates on progress with visibility of task completion. Even better, clients can submit requests for new matters (which go directly into Affinity for your review and acceptance).



Exchange documents with ease

Your clients can access matter documents whenever they need and can upload documents directly to their relevant matters (you'll be notified in Affinity so you can review before accepting them).



Give clients the complete picture

A simple dashboard summarises all recent activity including financials, matters and documents. The highly configurable view can be tailored to the various types of clients and matters you have, and you choose what information is relevant to display.



Safe and Secure

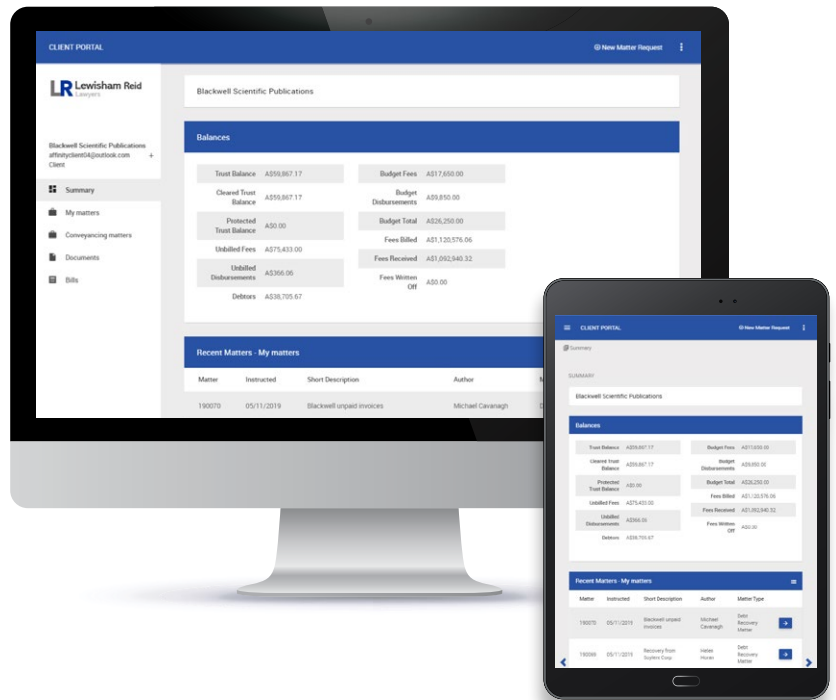
Client portal is secured by SSL encryption and anti-virus protection, and you can assign roles and access levels to your contacts to manage the security of matter details and documents.

To find out more about Affinity Client Portal, go to lexisnexis.com.au/en/clientportal today



Why use Affinity Client Portal?

- Collaborate remotely with ease
- Provide premium client service 24/7
- Stand out from your competition
- Reduce client queries and interruptions
- Share matter status, data and tasks
- Share documents directly from Affinity
- Clients can upload and download documents
- Clients can initiate new matters
- Easy to use and secure on web and mobile devices
- You have complete control and choose which clients have portal access
- Manage security by setting profiles for clients, barristers, agents and others
- Design custom pages, fields and filters
- Add your logo and branding



Our Consulting Team has got you covered

Client Portal is easy to set up and manage. Our Consulting Team will work with you through your customised implementation to understand both you and your clients' needs. We also provide comprehensive training to your staff to familiarise them with the system.

Once set up, it's easy to invite clients to use Client Portal and you can access the intuitive administration portal to manage their access ongoing.

Arrange a demonstration today. Contact your Affinity Account Manager at LSS_Acct_Mgt@lexisnexis.com.au.

